



Harris Constructors, Inc

Customer Satisfaction Survey

We thank you for your business and your feedback and suggestions are valuable to us. We are constantly striving to improve and ensure the best client experience. We would much appreciate your time to complete this survey so we may use the information to grow and improve.

Please use a scale of 1-10: 1-Very Dissatisfied 10-Very Satisfied

Management: Superintendent

Knowledgeable _____ Organized _____

Comments: _____

Management: Project Manager

Knowledgeable _____ Organized _____

Delivery:

Quality _____ Timeliness _____

Comments: _____

Delivery:

Quality _____ Timeliness _____

Project Condition:

Cleanliness _____ Organized _____

Comments: _____

Budget/Change Order Maintenance:

Accuracy _____ Proactiveness _____

Communication:

Responsiveness _____ Respectful _____

Comments: _____

Communication:

Responsiveness _____ Respectful _____

A review from you would be of the highest compliment:

**please let us know if you do not wish for this review to be used for marketing purposes*